

## LIMITED WARRANTY FOR DENTAL WORK

At Charlotte DentalPro, dentistry is our **passion**, and we are proud of the work we do. We shoot for nothing less than the best to provide you and your family with exceptional dental care. When you choose to get dental treatment in our practice, you get not only top-quality dental services in a friendly environment, but also a **warranty** that stands behind every service provided, which few practices offer.

As part of our commitment to keep your dental health, our Dentists and Hygienists will provide you with recommendations to take care of your teeth and gums, that range from personal care and oral hygiene to professional cleaning appointments (which also include periodic examinations by the dentist, images and fluoride treatments). As a result, we may recommend recall visits every 3 to 6 months, depending on your individual needs.

**Terms and Conditions:** The following are required for our warranty to apply:

1. **Attend to your scheduled recall visits as recommended by our clinical staff for dental cleaning, exam and x-rays, and remain as an active patient of our practice**
2. This warranty won't apply if the failure of a restorative work is due to abuse, negligence, accident or mistreatment of the piece (includes but not limited to chewing ice, self-adjustments, biting metal objects, etc.)
3. This warranty won't apply if the restorative work needs to be removed or is damaged due to a dental problem or repair with the supporting tooth(teeth) including but not limited to root canals, recurrent decay, etc.
4. Warranty doesn't include any cost associated with routine maintenance over the course of the life of the restorative work
5. If the Dentist determines that usage of a **nightguard/occlusal guard** is required to maintain and protect your restorative work, **the warranty will be void if such guard is not fabricated and used per the dentist's instructions**

### **Dental Work Specific Warranties (subject to the above terms and conditions)**

<b>Composite Fillings</b> (tooth-colored)	If a composite filling is the recommended treatment of choice, we will replace or repair it in the event of a failure for a period of 2 years from the initial date. <i>Note: Composite restorations as a "compromised" form of treatment (instead of a recommended crown or onlay) are not covered under this warranty</i>	<b>2 years</b>
<b>Provisional Crowns and Partials</b>	Restorations that need to be re-cemented or repaired due to normal use are covered as follows: Temporary crowns are covered for 3 months; temporary partials are covered for 6 months.	<b>3 to 6 months</b>
<b>Final Crowns, Bridges and Onlays</b>	Lab-fabricated final crowns, bridges and onlays have a 5-year warranty from the date of initial placement. After that time, there will be a replacement fee for the lab and impression material. <i>Note: Breakage or fracture of the natural tooth supporting the restoration is not covered by this 5-year warranty</i>	<b>5 years</b>
<b>Core Build Up</b>	A core build up (CBU) is warranted <b>only</b> as part of the crown work. Else has no warranty.	<b>None</b>
<b>Recementation</b>	Crowns, Bridges or Onlays have a 6-month warranty from the date of initial cementation	<b>6 months</b>
<b>Repairs</b>	Repairs on broken crowns, bridges, denture bases and clasps are covered for 3 months. If the restoration breaks within 6 months of the repair, the original fee paid by the patient will be credited toward a permanent replacement option	<b>3 to 6 months</b>
<b>Dentures and Partials</b>	We warrant dentures and partials for 3 years, if they need repair due to normal use. Breakage due to accidents (such as dropping your denture) are not covered. Also, due to the nature of dentures, we cannot guarantee a person's ability to comfortably accommodate these artificial replacements	<b>3 years</b>
<b>Root Canals</b>	Root canals are very successful, but not perfect. If there is a reoccurrence of infection within 2 years of the initial treatment, making additional treatment necessary, we will refund your portion paid or apply said portion as a credit toward a replacement tooth.	<b>2 years</b>

Our goal is to help you maintain a healthy and beautiful smile and save you from unnecessary expenses and discomfort. The primary key for this success depends on you! Diligently following the recommended brushing, flossing, fluoride or dental rinse, as well as attending to your periodic recall appointments is the best way to protect your teeth and gums.